

(19) World Intellectual Property  
Organization  
International Bureau



(43) International Publication Date  
24 June 2004 (24.06.2004)

PCT

(10) International Publication Number  
WO 2004/053651 A3

(51) International Patent Classification<sup>7</sup>: G06F 17/60

(21) International Application Number:  
PCT/US2003/039237

(22) International Filing Date:  
10 December 2003 (10.12.2003)

(25) Filing Language: English

(26) Publication Language: English

(30) Priority Data:  
60/432,808 10 December 2002 (10.12.2002) US

(71) Applicant (for all designated States except US):  
TELABOUT, INC. [—/US]; 1100 Glendon Avenue,  
17th Floor, Los Angeles, CA 90024 (US).

(72) Inventors; and

(75) Inventors/Applicants (for US only): O'MALLEY, Matt  
[US/US]; 1100 Glendon Avenue, 17th Floor, Los Angeles,  
CA 90024 (US). HENCH, David [US/US]; \*.

(74) Agent: ROBBINS, Billy, A.; Fulbright & Jaworski L.L.P.,  
865 South Figueroa Street, 29th floor, Los Angeles, CA  
90017-2571 (US).

(81) Designated States (national): AE, AG, AL, AM, AT, AU,  
AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR,  
CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD,  
GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR,  
KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN,  
MW, MX, MZ, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU,  
SC, SD, SE, SG, SK, SL, SY, TJ, TM, TN, TR, TT, TZ, UA,  
UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.

(84) Designated States (regional): ARIPO patent (BW, GH,  
GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZM, ZW),  
Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM),  
European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE,  
ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE,  
SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA,  
GN, GQ, GW, ML, MR, NE, SN, TD, TG).

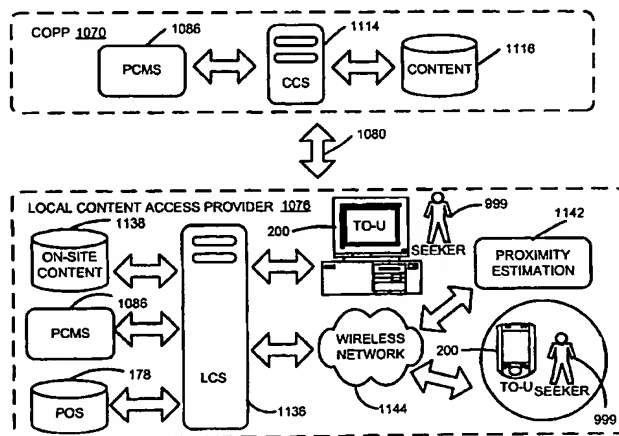
Published:

— with international search report

(88) Date of publication of the international search report:  
9 December 2004

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: CONTENT CREATION, DISTRIBUTION, INTERACTION, AND MONITORING SYSTEM



(57) Abstract: A system for managing an end-user's (Seeker 999) request for information and entertainment. This information can be retrieved using a kiosk with a computer, using software over the Internet with a hardwired computer-like device, or using software with a wireless handheld device (TO-U's 200). Applications (1086) include any areas including commercial, industrial, and government where groups of people congregate such as trade shows, retail stores, restaurants, offices, manufacturing plants, and governmental buildings. The system (200) provides both audio and text information and entertainment from a plurality of sources. These sources include information and entertainment from the local environment or 'on-site' information, and from a remote environment. These locations can also retrieve information from the end-user (Seeker 999). This information can be product feedback, customer service opinions, product information requests, or the like.

WO 2004/053651 A3